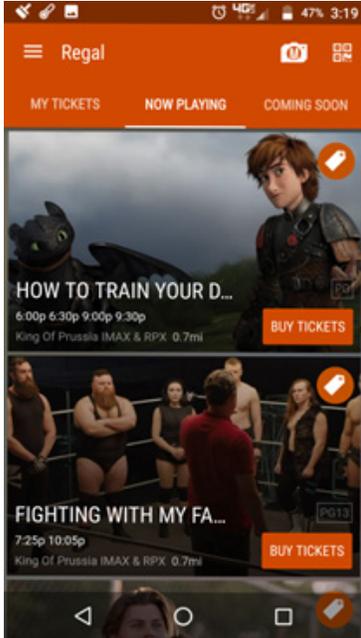




## REDEEMING PREMIERE TICKETS USING THE REGAL APP

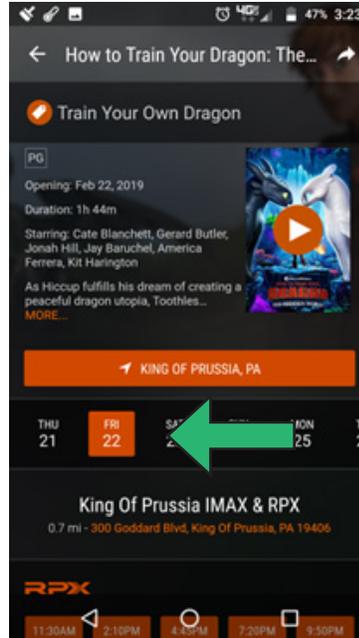
### Step 1

On the Regal mobile app, scroll up to select the movie you want to see, and click the orange "BUY TICKETS" button on the right-hand side of the screen.



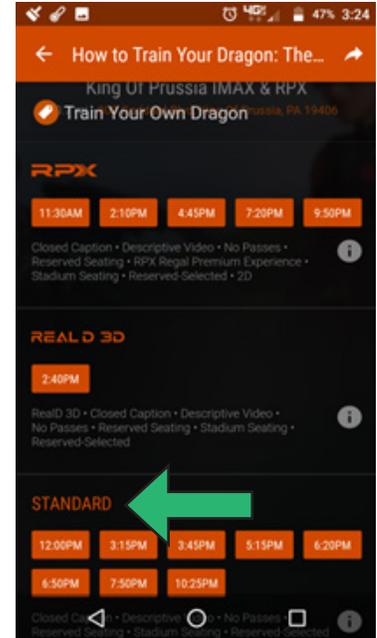
### Step 2

Next, choose the date you want to see the movie by clicking the button highlighted for that date.



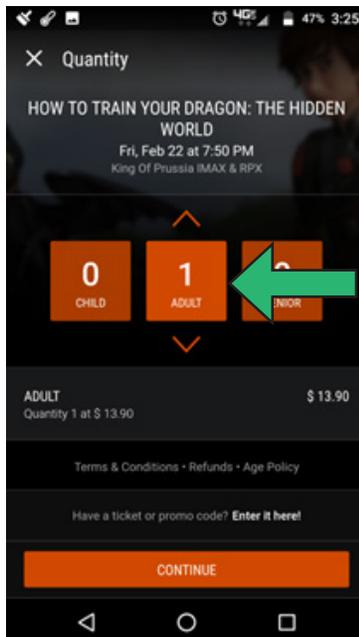
### Step 3

Next, scroll down to choose a film format (Standard, 3D, RPX, etc) and film showtime.



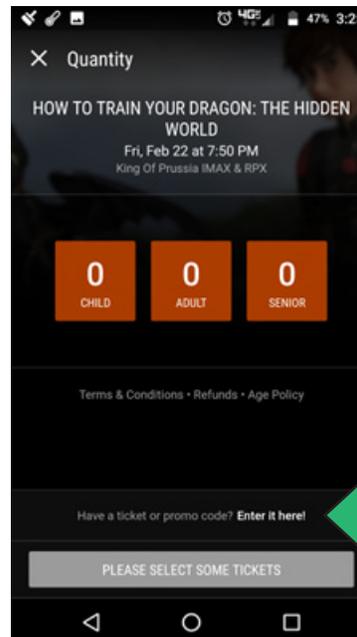
### Step 4

Then, change the quantity of adult tickets to 0 by clicking the down arrow.



### Step 5

Next, at the bottom of the screen, right above the gray bar that says, "PLEASE SELECT SOME TICKETS", you will see "have a promo code? Enter your code here!".

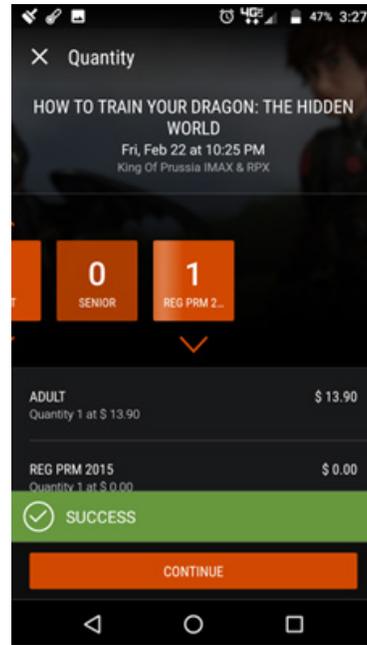




## REDEEMING PREMIERE TICKETS USING THE REGAL APP

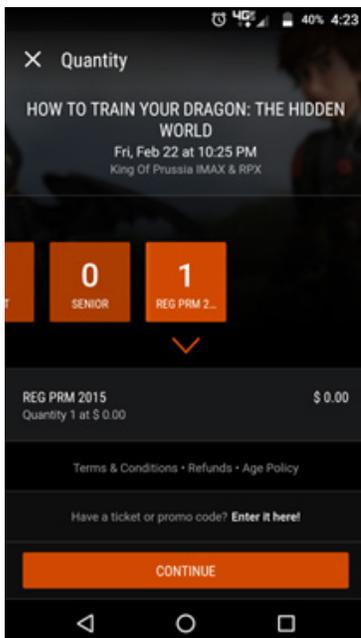
### Step 6

Click on the words "Enter it here!", then enter the 15-digit Premiere ticket number (with no spaces between numbers), then click "redeem". The 15-digit ticket number can be found on the back of the ticket, right above the barcode, to the left of the phrase "manual entry". After you have clicked redeem, you'll see a green box that says "SUCCESS!".



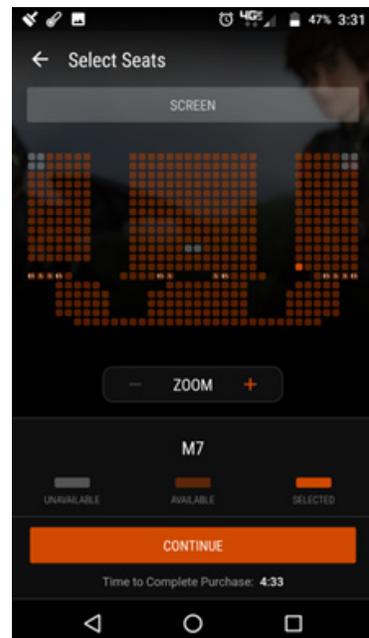
### Step 7

This green bar will only show for a few seconds. When it disappears, repeat the process to redeem additional tickets. When you have finished redeeming your Premiere ticket(s), click "continue".



### Step 8

At the next screen, select your seat(s), then click continue.

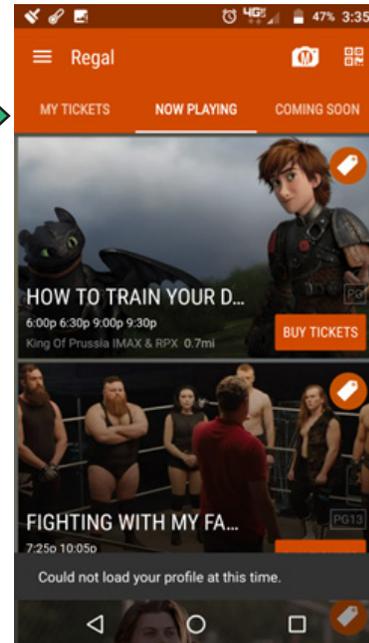
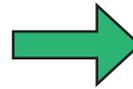




## **REDEEMING PREMIERE TICKETS USING THE REGAL APP**

### **Step 9**

You will see your order, which will include a \$1.50 per ticket convenience fee. Select "New payment method", then "Add a new card" (if you are using a Regal gift card, select "Add a Regal gift card"). Enter your credit card information, then follow the prompts to complete your purchase. Your tickets can then be found under the heading "My Tickets" in the upper left, next to Now Playing.



### **Step 10**

You can take your mobile device directly to the usher's podium, and they will scan your ticket and admit you to the theatre. You should not take your mobile device to the box office.

For more information, please visit <https://www.regmovies.com/promotions/mobile>

## **FAQs**

### **Why is there a \$1.50 fee?**

This is a convenience fee that is charged for processing an electronic redemption. This same fee is incurred if you purchase a full-price ticket on the phone app or on our website.

### **Why can I redeem a Premiere ticket on the mobile app but can't present the Premiere on my mobile app at the box office?**

The Premiere ticket is not specific to a movie, theatre or showtime. When you redeem it on the mobile app, you are choosing a movie, theatre and showtime. However, if you present the Premiere on your mobile device at the box office, we cannot properly scan it, and our box office system won't accept it.